



Mayor Byron W. Brown's
**Civic Innovation
CHALLENGE**
BUILDING TOGETHER | POWERED BY 

REVERSE PITCH

**DEPARTMENT OF PUBLIC WORKS, PARKS & STREETS
PARKS & RECREATION**

Andrew Rabb, Deputy Commissioner
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PROJECT:

**PARK SHELTER/GREENSPACE
RESERVATION**

CHALLENGE

The City issues park shelter rental and greenspace permits. Shelter rentals are covered picnic shelters with grills for parties up to 50 people. Greenspace permits are for designated space in a park for smaller events such as prayer vigils and demonstrations for up to 50 people.

Applications are available for download online or available in the Parks Office. Permits are issued when the Parks Department receives a completed application, a signed hold harmless agreement, and payment. Applications are currently paper-based and residents can submit by mail or in person and information from all applications is compiled in an Excel spreadsheet.

OPPORTUNITY

A park shelter and greenspace reservation management software system that helps the public find and apply for shelters/greenspace in a user-friendly way would allow City staff to review and/or mitigate potential conflicts, which would allow for a quicker response time.

The system should be simpler and more efficient than the current paper-based application and Excel spreadsheet recording system.

Both City staff and the public would utilize the app. It should be accessible on mobile and/or web-based devices.

This solution could be scaled to include other park reservation types, including sports fields, buildings, and indoor pools.

VALUE PROPOSITION

This would provide a better overall park experience for residents and provide a more efficient system for City staff.

For additional documentation regarding pitches and contest details, visit: buffaloinnovates.com

